

## Appendix B: Partnership Boards' Presentation for the Autumn Catch Up, 5<sup>th</sup> November 2013: Implementation of HWB Strategy

Theme 2: Well-Being in the Community		
Partnership Board	Bullet point on presentation	Full explanation
MH	<b>Mental Health Partnership Board</b> helped to develop the Mental Health Commissioning Strategy 2013-15 for Barnet, Enfield and Haringey	<b>Contributing to the development of the tri-borough, adult and older adult mental health commissioning strategy 2013-2015.</b> The Board hosted a series of workshops to discuss and information the development of the commissioning strategy in the Summer. The final draft of the Strategy was presented to the Barnet Health and Wellbeing Board in September
MH	<b>The Mental Health Partnership Board</b> were successful in getting more time for people to give their views on Barnet Enfield and Haringey Carers Experience Strategy	The Board successfully campaigned for an extension of the consultation period for the strategy. Trust agreed to extend consultation period until December 2013
MH	<b>800 people went to the World Mental Health Day</b> events in Barnet. Lots of information was given about good mental health and services to support people.	The Board organised <b>four road shows</b> around the borough and a <b>main event to mark the 2013 WMHD</b> between 4-10 October. Around 800 people attended where information about good mental health and services to support people with experience of mental health were shared.  Cllr Lisa Rutter attended the event on behalf of the Mayor of Barnet.
Carers	Using the ' <b>Making it Real</b> ' template the Carers Strategy Partnership Board put together their action plans for 2014/16	Using this national template the board has identified that carers having information and advice about what is available underpins most areas of the action plan and this is currently being finalised and will be available on the Barnet Council and Lead Provider website. These areas are to be incorporated into the Board's future action plan.
Carers	<b>Clinical Commissioning Group</b> and <b>Healthwatch Barnet</b> members now go to Carers Strategy Partnership Board meetings	This was a gap identified at the last summit (May 2013) and this has now been addressed.
LD	The Learning Disability Partnership Board gave presentations to carers about the benefits of <b>people with learning disabilities working and having training.</b>	Aimed at supporting people with learning disabilities into employment and employment training

LD	10 <b>new flats with support at Speedwell Court</b> are now available for people with Asperger's	Development of 10 studio flats with support to be purchased via a personal budget
LD	The Learning Disability Partnership Board has set up a group to find out how the Board can talk to people with <b>complex needs</b> and <b>profound and multiple learning disabilities</b>	<b>Multi agency group set up to look at how we meaningfully engage with people with complex needs and profound and multiple learning disabilities.</b> This is a significant challenge that the partnership board have recognised and in addition to the working group the board is extending its membership to enable a candidate who supports/works with individuals with complex needs to ensure consideration / representation in future developments /discussions
PSI	The Physical and Sensory Impairment Partnership Board has given views about <b>leisure facilities in parks</b> such as <b>outdoor gyms</b> (also applies to theme 3)	Direct link established between the Board and Public Health in relation to outdoor gyms and marked and measured routes. Have identified barriers to access to the use of these and other leisure facilities for people with PSI.
PSI	The Physical and Sensory Impairment Partnership Board has given their views on the <b>Ageing Well Programme</b> (also applies to theme 3)	This has included developing a link between the programme and Middlesex Assoc for the Blind (MAB) in relation to the sensory garden in Victoria Park.
PSI	Physical and Sensory Impairment Partnership Board has <b>a new co-chair to the Board</b> who has experience of supporting people with sensory impairments and has a role with Healthwatch Barnet (also applies to theme 3 and 4)	Have appointed third co-chair to the Board, who has extensive professional expertise and experience of supporting people with sensory impairments.
PSI	Physical and Sensory Impairment Partnership Board has <b>reviewed its membership</b> and recognised that more members with physical impairments are needed (also applies to theme 3).	Have reviewed membership of the Board and identified a need to increase members with physical impairments, and have fed this into engagement recruitment programme.
OA	The <b>Older Adults Partnership Board</b> has listened to <b>residents 'stories'</b> and is helping to make services better: <ul style="list-style-type: none"> <li>- delays in surgery at Barnet Hospital</li> <li>- availability of hearing aid batteries</li> </ul> (also applies to theme 4)	<b>Creating Stories</b> – a narrative to act as a catalyst for change The Board has identified (through residents' 'stories'), and addressed, issues in health and social care services including: <ul style="list-style-type: none"> <li>- delays in surgery at Barnet Hospital</li> <li>- availability of hearing aid batteries</li> <li>-</li> </ul> Discussion on Francis report planned

OA	The <b>Older Adults Partnership Board</b> has been a ' <b>critical friend</b> ' in relation to the developing and delivering of health and social care services (also applies to theme 4)	Undertaken <b>critical friend role</b> in relation to the development and delivery of health and social care services. Influenced: <ul style="list-style-type: none"> <li>- Development of and action planning for implementation of Mental Health Commissioning strategy – in relation to older people's mental health</li> <li>- Healthwatch Barnet</li> <li>- Choose and Book Service</li> <li>- Out of Hours Service</li> <li>- Home from Hospital Service</li> <li>- Barnet Council Waste Services</li> <li>- Travel and Transport in Later Life</li> </ul>
<b>Theme 3: How we live</b>		
<b>Partnership Board</b>	<b>Bullet point on presentation</b>	<b>Full explanation</b>
MH	The Mental Health Partnership Board had a workshop to help develop mental health Wellbeing Services and Increasing Access to Psychological Therapies	<b>Contributing to the recommissioning of Wellbeing and IAPT services</b> Workshop session in October to involve Board in developing new service model for the wellbeing and IAPT services that are being recommissioned. A service user representative on the Board is on the IAPT tender panel.
LD	The Learning Disability Partnership Board has set up workshops for family carers and paid carers on Health Action Planning	This has been developed into a rolling programme and supports informal/family carers and paid carers
LD	Monthly 'Health 4 All' sessions have been set up for adults with a learning disability - 30 people attended the first session	Led by the learning disability team: Topics include: Keeping Fit, Healthy Eating, Men's/Women's Health, Relationships, Looking Good/Feeling Good, Dental Care and Eye Check, Epilepsy, Getting Older, Bereavement, Smoking, Mental Well-Being
LD	200 people with learning disabilities and 200 carers attended the Happy Health Fun Day in September 2013. 47 health checks were completed.	Resulted in 12 people being referred to their GP for further investigation for previously unidentified health issues

PSI	The Physical and Sensory Impairment Partnership Board has worked with Barnet Vision Strategy Group about preventing ill health and supporting people (also relates to theme 2 & 4)	<p><b>Have undertaken successful partnership working with Barnet Vision Strategy Group (BVSG) in relation to awareness and prevention, and support to services.</b></p> <p>Promotion of awareness and prevention, particularly to encourage more people take eye tests, and to consider healthy eating and exercise (leading to improved health). BVSG will be taking this forward, linking with opticians and GPs.</p> <p>Business case being formulated for an Eye Clinic Liaison Officer (ECLO) post for eye clinics at Edgware and Barnet Hospitals. The operation and impact of the post is likely to be enhanced by utilising volunteers.</p>
OA	The Older Adults Partnership Board have been actively involved in the Barnet Aging Well Programme (also applies to theme 2)	<p>Continue to shape the <b>Barnet Ageing Well Programme</b> as it moves into its second year, following approval of the budget and action plan for 2012/13</p> <p>Board members active participants on the Ageing Well Programme Board.</p> <p>The Board has received and will continue to regular updates on the programme.</p> <p>One of the Board co-chairs is one of the architects of the East Finchley neighbourhood work (Altogether Better).</p>
OA	The Older Adults Partnership Board have been overseeing the work on Neighbourhood Services (also applies to theme 2)	<p>Oversee development of <b>Neighbourhood Services</b></p> <p>Having shaped the Neighbourhood Services model, the Board receives regular reports and will continue to do so during the first year's implementation. Briefing received and comments fed into plans for Outdoor Gyms and Marked and Measured Routes</p>
OA	They have also been working with Public Health on Ageing Well and Neighbourhood work	
ALL except CARERS	Four Partnership Boards contributed to the Your Life Newsletter	July 2013 edition
OA	The Older Adults Partnership Board gave feedback to various groups including Barnet Centre for	<p><b>Members interlink into other Partnership Boards / groups</b></p> <p>Facilitate <b>communication</b> on health and social care services</p>

	Independent Living (BCIL), Trading Times, Energise Barnet and Advocacy in Barnet	<p>between commissioners, providers, groups, networks and residents:</p> <ul style="list-style-type: none"> <li>- Provide feedback to commissioners and providers on service changes and developments</li> <li>- Disseminate information on service development and changes</li> <li>- Feed into national and local consultations</li> </ul> <p>The Board received updates and fed suggestions into:</p> <ul style="list-style-type: none"> <li>- BCIL Information, Advice, Advocacy and Brokerage Service</li> <li>- Trading Times</li> <li>- Age UK Befriending Service</li> <li>- Energise Barnet</li> <li>- Advocacy in Barnet's new OP Advocacy Projects</li> </ul>
<b>Theme 4: Care when needed</b>		
<b>Partnership Board</b>	<b>Bullet point on presentation</b>	<b>Full explanation</b>
MH	The Mental Health Partnership Board found that some people find it hard to get mental health services. The <b>Mental Health Trust</b> will have <b>new urgent care services</b> in November	<p><b>New Triage and Urgent Care Services</b></p> <p>At the last review in the spring, the Board identified a number of concerns about access to mental health services, which were escalated by the CCG to the MHT.</p> <p>The Trust has been piloting new triage and urgent care arrangements in Barnet over the Summer which is due to be rolled out in November as a direct response to issues raised.</p>
MH	The Mental Health Partnership Board now includes the needs of <b>over 65's with mental health problems.</b>	Following the recommendations of the review of partnership boards, the MHPB have reviewed and updated its TOR to include joint oversight of the Autism subgroup with the LDPB and extending the role of the Board to include the needs of over 65s with mental health problems excluding dementia.
Carers	The new Carers' <b>emergency planning service</b> went live in June. So far, 35 new carers emergency plans have been received	<p><b>Carers' emergency planning services started and available to all carers.</b></p> <p>35 new carers have registered an emergency plan.</p> <p>Training delivered to social care staff and carers hub members.</p>

Carers	Children's and Adults services worked together to produce a set of instructions on how to work with young carers. Staff are being trained	<b>Developed joint young carer protocols with Children Services and Adults. Training is being rolled out.</b> Training is being rolled out to professionals on the joint protocols.
Carers	<b>Safeguarding for carers</b> included in Safeguarding Board action plan.	Specific carers safeguarding events will be held in November to continue to raise the profile of safeguarding for carers.
LD	Barnet Mencap is working with local businesses to help adults with LD feel safe when they are out and about in the community. This is being done by the <b>Safe Places Project</b>	Work done led by Barnet Mencap with local businesses to enable vulnerable adults to know they can get help from businesses displaying the safer places logo
LD	A <b>Healthwatch</b> member is now part of the Learning Disability Partnership Board	<b>Engagement with Healthwatch and a rep now part of the partnership board.</b> Focus on how Healthwatch will engage with and represent the views of people with a learning disability
LD	The ' <b>How Are We Doing?</b> ' Event in October went really well	Event for people with learning disabilities and key stakeholders to contribute to the national self - assessment submission for Barnet which this year focuses on health and social care outcomes
PSI	The Physical and Sensory Impairment Partnership Board is helping with the new <b>Stroke Care Pathway</b>	<b>Support and input to the implementation of the new Stroke care pathway.</b> The Stroke Action Group is being revived and PSIPB members are welcome to participate.
PSI	The Physical and Sensory Impairment Partnership Board worked with the Jewish Deaf Association on the <b>Hearing Impairment Surgery Pilot</b> . This work went really well and will continue	The Hearing Impairment Surgery Pilot, provided through partnership working with Jewish Deaf Association, has been completed. It has been recommended and agreed to extend the pilot for a further 6 months.
PSI	Healthwatch Barnet has agreed to issue draft <b>guidance</b> from PSIPB on <b>how people with disabilities can access GP surgeries</b>	Draft guidance developed by the Board on good practice regarding access to GP surgeries for people with disabilities has been fed into work being completed by Healthwatch Barnet, for circulation.
PSI	The <b>Sign Language Interpretation Service</b> within Adults and Communities was looked at by the Board. A number of sign language interpreters are available	The review of the Sign Language Interpretation Service has been completed. This service provides British Sign Language interpretation support for social care appointments. It has been confirmed that a pool of interpreters is available sufficient to meet

		need.
PSI	The Physical and Sensory Impairment Partnership Board has looked at ways to increase the number of referrals to <b>Barnet Centre for Independent Living</b> for information and advice	The Board has looked at avenues for promoting and increasing referrals to BCIL's Information, Advice, Advocacy and Brokerage service, recognising that both the Council and the voluntary sector can help.
PSI	The Physical and Sensory Impairment Partnership Board gave feedback to the <b>Clinical Commissioning Group consultation on equality</b>	<p><b>Have fed into the consultation on the refresh of Barnet CCG equality objectives.</b></p> <p>Have made a link with the North and East London Commissioning Support Unit Equality and Diversity Manager in relation to this work.</p> <p>Have given direct feedback into the consultation on the CCG's draft refreshed equality objectives, based on the experience of people with PSI</p> <p>Have arranged for the Board to feed into the CCG's action planning and to link with the Equality and Diversity Manager to consider access issues regarding hospitals.</p>
All	All Partnership Boards have given members the chance to give their views on <b>changes to funding for social care</b>	<p><b>Have given members the opportunity to feed into national consultation on proposed changes to funding of social care.</b></p> <p>Proposed changes have been presented to the Board and members' comments on proposals invited.</p>
OA	The Older Adults Partnership Board has been helping shape the <b>frail elderly pathway work</b> focusing mainly on <b>falls, stroke and dementia.</b>	<p>Shaping the <b>frail elderly pathway</b> work – particularly as falls, stroke and dementia initiatives move to implementation</p> <p>The Board has received and will continue to receive regular update on falls, stroke and dementia work and use the opportunity to provide feedback and comments as the new pathway is developed. Members of OAPB also sit on sub groups in relation to the above. A future agenda item will be the Barnet Dementia Hub.</p>